

IMPORTANT SAFETY NOTICE

February 24, 2017

We are writing to inform you about a safety concern regarding the **Zeus brand AA lithium batteries** provided with your custom motorized window treatment, which was purchased between December, 2015 and November, 2016.

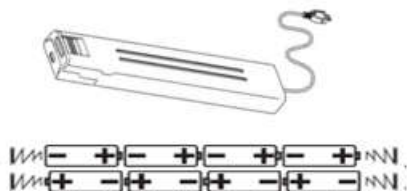
Your window treatment(s) were accompanied by an 8 pack of **Zeus brand AA lithium batteries** (battery pictures below). There have been isolated instances associated with this brand of batteries overheating. Because our number one priority is customer safety, we have completely removed these batteries from our supply chain and have also issued a voluntary recall in cooperation with the Consumer Products Safety Commission.



Based on this potential safety concern, we are instructing you to immediately remove and dispose of the original **Zeus brand** batteries. A new set of batteries for your custom motorized window treatment(s) will be shipped at no charge over the next few weeks. If you prefer not to wait to receive these replacement batteries, you can purchase commercially available AA Energizer lithium batteries or AA alkaline batteries. It is important that you install the new batteries properly for safe, reliable service, and long battery life.

CAUTION: Batteries must be installed as shown in the diagram below. Failure to properly install the batteries may result in injury or damage to the product and invalidate the warranty. Do not mix the battery type, brand, or mix old and new batteries. Do not attempt to recharge the batteries. Consult your local or state municipality for guidelines on proper battery disposal or recycling.

If you have a battery case like this, observe the battery orientation reference diagram below.



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We appreciate your understanding and most importantly, your cooperation in replacing these batteries.

For general information about the recall, contact Springs Window Fashions at (800) 221-6352 from 8:30 a.m. to 7:00 p.m. ET Monday through Friday. If you did not purchase this window covering, please check your windows to see if the window covering installed by prior residents of your home contains these batteries.