



IMPORTANT SAFETY ANNOUNCEMENT

Samsung Expands Recall to all Galaxy Note7 Devices

Dear Valued Samsung Customer:

Samsung is expanding the Galaxy Note7 voluntary recall to include all original and replacement Galaxy Note7 devices sold or exchanged in the United States.

Because your safety is our highest priority, we urge you to stop using your Galaxy Note7 device, power it down and participate in the U.S. Note7 Refund and Exchange Program, approved by the CPSC.

All owners of Galaxy Note7 devices can exchange their phone for any Samsung smartphone or receive a refund.

Under the terms of the U.S. Note7 Refund and Replacement Program, you have the following options:

- Up to a \$100 total bill credit if you exchange your Galaxy Note7 for another Samsung smartphone.
- A \$25 total bill credit if you exchange your Galaxy Note7 for a refund or non-Samsung smartphone.

For more information, customers are encouraged to visit www.samsung.com/us/note7recall, or contact us toll-free at 1-844-365-6197, 24 hours a day, 7 days a week.

We sincerely regret the inconvenience this may have caused you and we thank you for your patience and understanding.

Sincerely,

Samsung Electronics America