



**Important Advisory Notice**  
Dimension Industry Company, Ltd.  
9/F-1 No 57 Fu Hsing North Road  
Taipei, Taiwan

April 02, 2015

Dear Costco Member,

Costco's records indicate that you purchased the following Agio Woven Patio Swing in March 2015.

Costco Item Number 965460 Woven Patio Swing:



We have been advised that there may be a defect in the weaving of the wicker seats of these swings, which may cause the weave to shift. Though this defect does **not** in any way represent a safety issue, Costco has requested that we notify you, and remind you that, if your swing has this defect and is of concern to you, you can return the swing to Costco for a full refund.

You can select one of the following options:

1. For items purchased at a Costco warehouse, you may return the set to Costco for a full refund.
2. For items purchased on Costco.com, you may return the set to Costco for a full refund or contact Costco.com returns at 1-800-955-2292.

Should you have other inquiries, please contact Agio-USA Customer Service 1-888-383-1932, 9am – 5pm, Monday through Friday, Eastern Time.

On behalf of ourselves and Costco, we would like to apologize for any inconvenience this problem may have caused you, and we thank you for your cooperation.

Sincerely,  
DIMENSION INDUSTRY COMPANY, LTD.

By: \_\_\_\_\_  
Neville Wong, Executive Vice President