



February 2, 2017

IMPORTANT NOTICE
HP Notebook Computer Batteries
Costco Items 798880, 798882, 797774

Dear Costco Member,

Costco Wholesale records indicate you may have purchased one of the following HP Notebook Computers: HP Envy 15-j003cl: Costco item # 798880, HP Envy 15-j073cl: Costco item # 798882, HP Pavilion 15-e037cl: Costco item # 797774 between June 25, 2013 and August 31, 2014.

HP is voluntarily recalling some of the batteries that were sold with this product as they have the potential to overheat, posing a fire and burn hazard.

Potentially affected battery bar code numbers start with:

6BZLU, 6CGFK, 6CGFQ, 6DEMA, 6DEMH, 6EBVA, 6CZMB or 6DGAL



Please go to the HP Battery Recall website at <http://www.HP.com/go/batteryprogram2016> to validate your battery. If you believe you have one of the affected batteries in your possession, immediately stop using the recalled battery and contact HP through the website, or call:

USA/Canada: 1-888-202-4320 (8 a.m. to 7 p.m., CST, Monday to Friday, excluding holidays)

HP will provide a replacement battery for each verified, affected battery at no cost. You may continue to use your notebook without the battery installed, by connecting the notebook to the external power.

Note: Only a small percentage of these products were sold with an affected battery. The validation process may show that your battery is not affected by this recall program, in which case you can continue to use the battery in your possession; a replacement is not necessary.

We apologize for any inconvenience this may cause and ask you to please pass this letter along to anyone to whom the affected battery or product may have been given.

Sincerely,

HP