



## Quality Issue –Replacement notice

October 1<sup>st</sup>, 2019

Dear Costco Member,

Our records indicate that you have purchased one of the following models on August 28<sup>th</sup> 2019 through September 30<sup>th</sup>, 2019:

Costco Item # 2002011,	7.5 foot Pre Lit Artificial Christmas Tree
Costco Item # 2002012,	9 foot Pre Lit Artificial Christmas Tree
Costco Item # 2002013,	12 foot Pre Lit Artificial Christmas Tree
Costco Item # 2002051,	7.5 foot Pre Lit Micro Artificial Christmas Tree
Costco Item # 2002037,	9 Foot Slim Pre Lit Artificial Christmas Tree
Costco Item # 2002014,	15 Foot Pre Lit Artificial Christmas Tree
Costco Item # 2002005,	60 Inch Pre Lit Artificial Wreath

It has been brought to our attention that there may be a quality issue with the lights not working. It appears that the plug with the code of (0519) could malfunction. Please note there is NO SAFETY ISSUE with the original (0519) plug. *See circled area on image.*

**If your plug code is (0519), please contact our customer service center 844-907-6657, 10:00am to 7:00pm EST Monday – Sunday or email us at [costcowarranty@polygroup.com](mailto:costcowarranty@polygroup.com) to receive a replacement plug.**

We apologize for any inconvenience this may cause.

