

December 9, 2014

Dear Costco Member,

Costco records indicate you have recently purchased item #995400 ECOPEBBLE by ECOXGEAR Bluetooth Speaker, between November and December 2014.

A limited number of Bluetooth Speakers have included a defective USB charging cable which does not allow the speaker to recharge the battery. If you are experiencing this problem, enclosed please find a replacement USB Charging cable for the device.

If you have any questions or concerns with the product, please contact Grace Digital's Customer Service Center at 1-866-446-0961 between the hours of 8 a.m. and 4 p.m. PST, Monday through Friday.

Sincerely,

Jamie Florczak
VP of Operations
Grace Digital Inc. / ECOXGEAR

