



Headquarters
200 Oak Street
Muscatine, IA 52761

800.553.8230

Dear Costco Member,

Costco's records indicate you purchased Costco item number 715840 – HON Nucleus Chair – Black or 715828 – HON Nucleus Chair – Clover between July 2015 and February 2017.



On May 24, 2017, Leggett & Platt Office Components LLC, one of our control suppliers, issued a voluntary US Consumer Product Safety Commission recall for its synchro slider mechanism which is utilized by multiple manufacturers for their chairs. The HON Company sources this control on the HON Nucleus® Task Chair sold by Costco. Over time on some of these Leggett & Platt controls, certain nuts and bolts within the control mechanism can potentially become loose and disconnect, causing the seat to become unstable. Leggett & Platt, along with The HON Company, are committed to replacing any control mechanisms that have been affected.

The production date can be found in the upper right hand corner of the serial number label located on the underside of your chair (see image below).



If your chair does not have a production date from July 2015 through October 2016, there is no action needed and you may continue to use it.

If your chair has a production date from July 2015 through October 2016, you should inspect the seat. If the seat appears secure, cannot be lifted off the black slider plate, and you have not observed any small parts falling off the chair, you can continue to use the chair. If you observe any of those conditions, stop using the chair immediately and contact Leggett & Platt, the manufacturer of the seat slider mechanism, for a free repair. Call Leggett & Platt toll-free at 844-516-3615 from 9 a.m. to 5 p.m. ET, Monday through Friday or email LP01service@leggett.com

Thank you,

The HON Company