

Nicolas Holiday Inc.

November 23, 2015

Dear Costco Member,

Our records indicate that you have purchased Costco Item Number 988080 "GE iTwinkle Wi-Fi 36L Color Changing LED Light Set" between the dates of September 1st and November 19th, 2015.

After continued testing of the iTwinkle Wi-Fi product line, Nicolas Holiday, Inc. has determined that with the latest IOS and Android updates, an intended hardware/software interaction that enables one of the features (Local Wi-Fi Connection) cannot be improved by an iTwinkle App update at this time. The feature has been removed from the App and we will continue to work for a resolution.

We are fully confident in the performance of the iTwinkle Wi-Fi sets using the Direct Connection feature and there are no safety risks or concerns involved with changing the App. However, we also recognize that you may be unhappy with the option of using only Direct Connection to control your sets. Please return the item to your local Costco for a full refund if you are dissatisfied with the performance with the product "Local Wi-Fi Connection" feature removed.

with the "Local Wi-Fi

UPC: 8-03993-00851-6



Please call Nicolas Holiday at 1-877-398-7337 Monday to Friday 8AM – 8PM EST or Saturday & Sunday 10AM – 7PM EST if you have any issues or concerns.

Thank you,

Nicolas Holiday