

## IMPORTANT SAFETY RECALL

### NHTSA RECALL 14C-001

March 2014

Dear Graco Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Graco has decided that a defect, which relates to motor vehicle safety, exists in the following car seat models, produced between 2006 and 2014, which have either the Signature, QT or QT3 harness buckle:

MODEL NAME	AFFECTED DATES
Argos 70 Argos 70 Elite	5/1/2011 through 7/31/2013
Classic Ride 50	10/1/2011 through 9/30/2013
Comfort Sport Ready Ride	10/1/2010 through 9/30/2013
Cozy Cline Step 2	1/1/2006 through 4/30/2010
My Ride 65 My Ride 65 with Safety Surround	4/1/2009 through 7/31/2013; and 9/25/2013*
My Ride 70	5/1/2012 through 7/31/2013
My Size 70 Size 4 me 70 Head Wise 70 with Safety Surround	1/1/2012 through 7/31/2013; and 8/3/2013*
Nautilus 3-in-1 Nautilus Plus Nautilus Elite	10/1/2007 through 7/31/2013; and 8/19/2013*
SmartSeat SmartSeat with Safety Surround	12/1/2010 through 9/30/2013; and 10/9/2013, 12/25/2013; 1/10/2014*

\* Some seats manufactured after the end date were produced with buckles affected by this recall. If you have one of these seats, please check the date of manufacture. If the date matches any of the dates listed above, your seat is included in this recall.



Signature Buckle

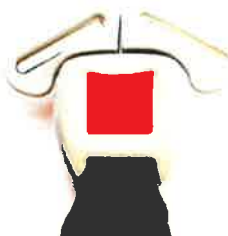


QT and QT3 Buckle

Specifically, the buckles may be difficult to unlatch or become stuck in the latched position making it difficult to remove a child from their car seat, and increasing the risk of injury in the event of an emergency requiring immediate exit from the vehicle.

Graco will replace affected buckles without charge. You may request a replacement buckle by calling 1-800-345-4109, emailing [consumerservices@gracobaby.com](mailto:consumerservices@gracobaby.com), or filling out a form on Graco's website, <http://www.gracobaby.com>. Once you contact Graco, your order for the buckle repair kit will be placed within 48 hours. Delivery may take up to 6-8 weeks.

The repair kit will contain one of the following buckles shown below:



If the harness buckle on your car seat has a square red button as shown above on the left, your car seat already has Graco's new harness buckle and your car seat is not affected by this recall.

You may continue using your car seat until your buckle repair kit arrives. To reduce the chance of difficulty unlatching the buckle while you are waiting to receive your buckle repair kit, you can clean the buckles according to the instructions below. You can also view a cleaning video at <http://youtube/5NibYN-s-84> or clean per the following instructions:

- Remove the buckle from the car seat by turning the restraint over and pushing the retainer through the harness strap slot.
- Place the buckle in a cup of warm water and gently agitate the buckle, pressing the red button several times while it is in the water.
- Do not submerge the harness webbing and do not use soaps or lubricants, only rinse the harness buckle with warm water.
- Shake out the excess water and allow the harness buckle to air dry.



- Reattach the harness buckle into the same slot and re-check harness for correct installation according to the car seat manual before use.

Your replacement buckle will be accompanied by installation instructions. Should you have any difficulties replacing your buckle, please contact Graco by calling 1-800-345-4109 or emailing [consumerservices@gracobaby.com](mailto:consumerservices@gracobaby.com).

If you believe that Graco has failed or is unable to remedy the defect without charge, or that Graco has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Graco previously extended the warranty with regard to these buckles. If, however, you have incurred any costs associated with repairing or replacing the buckles before having received his notice, please call 1-800-345-4109 for information about receiving reimbursement.

Graco takes this opportunity to stress that a car seat is always the safest way to transport your child.