

Consumer Letter/Email for Costco Members



Dear Costco Member,

Our records indicate that you recently purchased a Waste King 1 horsepower garbage disposal at Costco.

Through the manufacturer's ongoing program of monitoring quality feedback from their customers, they have identified a potential safety risk in a small percentage of their garbage disposals, including certain Waste King 1 horsepower disposals. A metal component inside the unit can break off and come out of the disposal during use, posing an impact hazard. No reports of injuries related to this issue have been identified at this time.

In an abundance of caution, the manufacturer is conducting a voluntary recall of certain Waste King and other garbage disposal models in cooperation with the U.S. Consumer Product Safety Commission.

Please stop using your disposal immediately and call the Consumer Disposal Support Center at 1-800-628-0797 to determine whether your unit is affected by the recall. A member of their support team will help you locate your model and serial number and confirm whether your disposal is within the scope of the recall and if so, your garbage disposal will be replaced by a professional at no cost to you. More information is available at www.disposalsupport.com.

We apologize for this inconvenience and thank you for your cooperation and support.

Your Consumer Disposal Support Team