



## Lenovo Recall of X1 Carbon (5<sup>th</sup> Gen) ThinkPad Laptops

Dear Costco Member,

Our records indicate that you have purchased Item #1174368 Thinkpad X1 Carbon Business Laptop (20HQ519V00) between the April 2017 and Feb 2018 period.

### Recall Date: February 6, 2018

**Hazard:** An unfastened screw can damage the battery causing overheating, posing a fire hazard.

**Remedy:** Repair. Consumers should immediately visit:

[https://support.lenovo.com/X1C\\_5GEN\\_RECALL](https://support.lenovo.com/X1C_5GEN_RECALL) to see if their laptop is included in the recall and for assistance in locating the nearest authorized repair center for inspection and repair.

### Please call with any questions or concerns:

**Lenovo Services at 800-426-7378, 24 hours a day**, seven days a week, or an authorized Warranty Services Provider or online at [https://support.lenovo.com/X1C\\_5GEN\\_RECALL](https://support.lenovo.com/X1C_5GEN_RECALL) or [www.lenovo.com](http://www.lenovo.com) and click on Products and Services to access the recall section.

(black and silver models affected)



### Recall Details

**Units:** About 78,000 (In addition, about 5,500 were sold in Canada)

**Description:** This recall involves 14 inch ThinkPad X1 Carbon 5th Generation laptops. They were sold in silver and black. The product name "5th Generation Lenovo ThinkPad X1 Carbon," the machine type 20HQ, 20HR, 20K3 or 20K4 and the serial number or S/N are printed on the bottom of the laptop. . The manufacturing date codes can be found on the bottom of the laptop.

**Incidents/Injuries:** There have been no reports of overheating in the United States and no reports of injuries or property damage associated with systems affected by this recall.

**Photo** of Lenovo ThinkPad X1 Carbon (5<sup>th</sup> Gen.) Silver Version (NOTE: Affected systems also sold in black)